

Message

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**From:** Hanchett, James (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MASSMAIL-01/CN=RECIPIENTS/CN=JAMES.HANCHETT]  
**Sent:** 11/26/2012 12:57:11 PM  
**To:** 'custsvc@usp.org' [custsvc@usp.org]  
**Subject:** RE: QUOTE#664140 From Ruth Jourdain at USP

Thanks,

Jim Hanchett  
Department of State Police  
Amherst Drug Lab  
Room N251 Morrill I  
637 North Pleasant Street  
Amherst, MA 01003  
Phone 413-545-2607  
Fax 413-545-2608  
Cell [REDACTED]

-----Original Message-----

From: custsvc@usp.org [mailto:custsvc@usp.org]  
Sent: Monday, November 26, 2012 7:57 AM  
To: Hanchett, James (DPH)  
Cc: rdj@usp.org  
Subject: QUOTE#664140 From Ruth Jourdain at USP

Dear Valued Customer,

Attached is the quote that you recently requested. Please confirm that the bill to and ship to address information is correct, and that the item numbers and quantities are accurate. To register as an USP Store user or to place future orders online, please visit our website at [www.usp.org](http://www.usp.org). If you have any questions, please contact me at [rdj@usp.org](mailto:rdj@usp.org).

USP appreciates your business.

Regards,  
Ruth Jourdain

USP Customer Service Representative

Estimado Cliente,

Adjunto encontrará la cotización que solicitó. Por favor verifique que las direcciones de envío y facturación, los números de catálogo y las unidades requeridas sean las correctas. Si tiene alguna pregunta, por favor contácteme a la siguiente dirección electrónica [rdj@usp.org](mailto:rdj@usp.org).

USP aprecia sus compras.

Saludos,

Ruth Jourdain  
USP Customer Service Representative

\*\*This is an auto notification E-mail. Do not reply to the E-mail address listed as the sender of this E-mail. If you need to send a response, please reply to [rdj@usp.org](mailto:rdj@usp.org) \*\*\*